

Notice of Pharmacy Direct Billing Service 药房直付服务告知书

欢迎您选择我们的慢性病购药直付服务。为了让您更好地享受我们的药房直付服务，更全面地知晓此项服务规则，请您在申请送药前仔细阅读以下信息。**Thank you for choosing our pharmacy direct billing service. In order to provide you more intimate pharmacy direct billing service and get a more complete understanding of the service rules, please read the following introductions carefully.**

1. 在诊断相同的情况下，每 90 天内相同药品只可赔付一次。即若您在 90 天内已经申请了该药品的药房直付服务，则您通过其他 购药途径（包括但不限于医疗机构、药房等）购买的该药品所产生的理赔可能会被拒赔。*Please note that the claim of same medications purchasing under the same prescription/diagnosis is only paid once every 90 days. That is, if you have applied for the pharmacy direct billing service within 90 days, the claims arising from the purchase of medications through other medications purchase channels (including but not limited to medical institutions, pharmacies, etc.) may be rejected.*
2. 为您送药的药房是具有国家资质的品牌 药房并不属于MSH CHINA。为了保证您的利益和用药安全，MSH CHINA会定期审核合作药房的服务质量及相关从业人员资质。*All pharmacies cooperated with MSH CHINA to provide the pharmacy direct billing service have the national certification. To protect your benefits, we will audit the service quality of our partner pharmacies and its staffs regularly.*
3. 服务针对的客户：仅对有慢性病门诊福利的客户提供购药直付服务。*Service object: Pharmacy direct billing service is only for members who is effective and has outpatient chronic disease benefits.*
4. 服务内容：购药直付服务仅限于OTC和双轨制处方药。单轨制处方药（精神类、抗生素、胰岛素、生物制剂，安眠药等）除外。*Service content: Pharmacy direct billing only provide you OTC medicines and double-track system prescription medicines. Single-track system prescription medicines (including psychiatric drugs, antibiotics, insulin, biological, and hypnotics, etc.) could not be provided.*
5. 提供服务的疾病：仅提供需要长期服用药物的慢性疾病的药物配送服务。*That kinds of diseases adapt to this service: Pharmacy direct billing only provide medicines for chronic illness which need long term to take medicine for control.*
6. 为了您的用药安全，我们建议您在已服用现有药物 3 个月及以上、病情稳定、不需要调整药物或药物用法用量的情况下，再选用该项服务。*In order to ensure your medication safety, pharmacy direct billing service only provide for members who has stable conditions, and needs stable medicines, which have already been taken for more than 3 months.*
7. 您在申请药房直付服务时，需要准备以下材料。*You need to prepare the following materials when applying for pharmacy direct billing service :*
 - 1) 相关医学资料，病历处方（药物用法和剂量）。*Related medical records and prescriptions.*
 - 2) 完整的理赔表包括您本人的邮寄地址和联系方式包括电话及邮箱。*The complete claim form with your delivery address and contact information including Email address and phone number.*
 - 3) 邮寄药物之前，药房 会与您确认相关医学信息和用药注意事项。*Pharmacy will contact you to confirm all the medical information and medical attention before the delivery.*
 - 4) 为了您的用药安全，药房直付服务根据您的有效医疗文件最多提供一年的药物量，若超过一年，请到 正规医院复诊。*Please visit your doctor for further consultation once annually. This service could only be provided based on your valid medical record or prescription within one year.*
 - 5) 如果您需要我们提供此项服务，请至少提前一周告知我们。*Please inform us your request at least one week before you are running out of the medicines.*

您在告知书的签字表明您已完全理解和接受药房直付服务的相关内容和规定。**Your signature on this form indicates that you have understood and accepted the conditions and rules of pharmacy direct billing service.**

*申请人签字 **Applicant's Signature:**

*日期 **Date:** 月 MM/ 日 DD/ 年 YY